

Release Date: December 12, 2009
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Topic: General Press Release

FOR IMMEDIATE RELEASE

IT That WorksSM Launches A Better Tech Support Web Site

Bingham Farms, Michigan, December 12, 2009 – IT That WorksSM, a BTR Associates LLC affiliate, and a Microsoft Gold Certified Partner, announces that it has launched its Web site, www.aBetterTechSupport.com to showcase its expanded program for managed services. Robert Breitman, IT That WorksSM President and CEO, commented that, “The new Web site allows IT That WorksSM to spotlight the features of its managed support program”. He further stated that, “...some features that needed to be more prominent included its fully guaranteed support and its FREE 27-Point Problem Prevention Audit both of which are industry innovations.”

The IT That WorksSM unique guarantees work as follows: They guarantee that they will fix your network emergencies in accordance with the Silver, Gold or Platinum plan you select; They guarantee to provide the most cost-effective solution to your problem or they'll refund the difference; They guarantee to solve your computer problem right the first time or it's FREE; They guarantee a fixed completion date and fixed cost for projects. They guarantee to use professional technicians - no bait and switch with juniors.

IT That WorksSM also recognizes that many businesses may have problems that are not yet manifested. Plus many businesses are confused about what is going on in their systems. To help, IT That WorksSM offers a limited number of Free 27 Point Problem Prevention Audits each month. At no charge, they will have a senior technician conduct a thorough assessment of your network. Upon completion, we will be able to: Pinpoint any exposure or risk to potential lapses in security, data loss, power outages, and system downtime; Recommend ways to speed up your entire computer network while cutting costs on your Internet Service bill, e-mail, and possibly even your phone bill!; Create Initial Network Documentation (that's basically a blueprint or index of your entire network); Outline a powerful and comprehensive line of defense against even the most evasive and deadly computer viruses, hackers, and spam for your specific

network. Mr. Breitman stated that most firms charge for this service alone, but IT That WorksSM will do it for **FREE**.

Mr. Breitman encourages all business owners to visit the Web Site, www.abettertechsupport.com for all the details of this innovative approach to supporting your computers and networks.

About IT That WorksSM

IT That WorksSM is an IT Services company offering Managed Computer Support Services; Hosted Microsoft Outlook: SaaS (Software as a Service) Solutions; Web Site development, support and visibility services; and IT Consulting. The company focuses on the impact of technology on businesses, thereby helping to create efficiencies and competitive advantage. IT That WorksSM maintains active leadership roles in the Detroit Regional Chamber, Automation Alley, The Troy Regional Chamber, and The Michigan Hispanic Chamber.